

Minutes of Praze PPG Meeting held at Praze Surgery at 7pm on 24th January 2018

Those Present:

Ken Jones
Jan Jones
Alistair McLeod (Vice-Chair)
Tim Iremonger
Christine Iremonger
Mary Tipton
Ian Wilson
Aurora Talbot
Jane Thompson (Chair)
John Nash
Margaret Nash
Helen Gambier
Evylyn Pinto-Willis
Linda Mason
Anne Craig (Secretary)
Dr Hugh Fairlie

Apologies :

Averil Prior
Christine Rowe

Declarations of Interest:

None declared.

1. Minutes of Previous Meeting on 15 November 2017

The Minutes were read and approved by all before signature by JT.

Proposed : I W
Seconded :H G

2. Matters Arising from Previous Minutes

AM asked Dr HF if messages/concerns raised by PPG members were shared with all GPs and if he thought the PPG were effective.

HF confirmed practice staff and clinicians discussed and shared matters raised by PPG and all felt the group to be effective.

EPW queried on-line booking availability. AC confirmed that at present only a small number of 2 week ahead and evening appointments were offered as on-line bookable appointments. All agreed that not allowing 24/48 hour book- ahead appointments on-line was good.

3. Practical ways in which PPG can be of service to the wider community

Presentation by IW included suggestions as follows:
drop-in sessions/coffee mornings to support those living alone
anger management/anxiety management – guest speakers
art sessions – painting
relaxation sessions
bereavement support/advice

A group discussion followed concluding that community hubs appear to be lost in the modern world, caveat that no members of the group are qualified counsellors; the sensible option would be signposting to appropriate facilitators/charities/support groups. AT suggested social preventative strategies would help prevent future illnesses. Where could groups meet? – Praze Institute/Crowan Parish Rooms/room in local public house.

All agreed these were areas that could be worked on and developed.

4. Practice Website development/improvement

IW & AT have looked at the practice website. AT advised she was pleased to learn that 'My Surgery Website' supported our website along with many other local surgeries.

Suggestions were made including how PPG working group could offer Quality Control for the website, identifying and suggesting areas that could be developed/improved for patients accessing the website. It was agreed that this meeting was not the appropriate format for discussions of detailed observations.

5. Report on 'Making Integration Happen for Children, Young People and Families Seminar at Penwith College on 24 November 2017.'

JN gave an informative presentation to group detailing his attendance of the Seminar. JN has prepared a written report which has been scanned as an attachment to these Minutes.

At the conclusion of a group discussion, Dr HF thanked JN for attending the seminar and for his report. Dr HF asked if he might share the report with his GP Partners and clinical team. Agreed.

6. Any Other Business

AC advised Members that:

Dr Hugh Fairlie will be retiring from the Practice at the end of August 2018

Dr Adam Ellery will join the Practice from 1st April 2018 – AE is a GP Trainer and we hope to receive authorisation to become a Training Practice. In addition AE is the Principal Investigator (PI) with Mounts Bay Medical a federation of local practices that are committed to offering and working in Clinical Research. Our Connor Downs Surgery will become a Hub for Clinical Research.

Dr HF spoke with the group in a Q&A session.

HG thanked Dr HF on behalf of the group.

PMR Group MN advised the group that the next meeting of this group would be held on 12th February 2018.

Integrated Community Team Event 'Collaborating for Healthier Communities in North Kerrier' held at Heartlands on January 17th 2018:

JN had attended on behalf of the PPG, AC attended on behalf of the practice which is a member of the North Kerrier Locality Group.

JN advised that the room used was not big enough for all the groups that were represented with information stalls, the event was not well publicised and as a consequence there were very few members of the public in attendance. AC confirmed there were a high number of healthcare professionals in attendance.

EPIC – IW is in discussions with the project team at EPIC. JT has previously met with Heather Eardley from EPIC and reported to group.

PPG Suggestion Box – shown to group, agreed it should be placed on display for comments to be collected.

7. Date and Time of Next Meeting

Wednesday 7th March 2018, at 7pm at Praze Surgery. This proposed meeting was subsequently cancelled due to inclement weather ('the beast from the east') and the resultant disruption/increased workload at the Practice.

Please send all agenda items to either:

AC email: KCCG.Praze-PPG@nhs.net

Or JT email: rattythompson@hotmail.com

The meeting closed at 8.23pm